

Systemology Partners with SS&C Blue Prism to Deliver Advanced Intelligent Automation & Process Orchestration Solutions



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Systemology

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Sydney, Australia – 5 March 2025 – Systemology, a leading Australian consultancy specialising in IT service management and automation, is pleased to announce its partnership with SS&C Blue Prism, a global leader in AI-powered automation. This collaboration aims to provide cutting-edge automation solutions to organisations across all business sectors, enhancing operational efficiency and driving digital transformation.

Established in 2012, Systemology has built a reputation for delivering innovative IT service management and automation solutions. With a focus on transforming business processes, Systemology integrates advanced technologies such as business process management (BPM), process mining, and process intelligence to optimise operations and drive growth.

Through this partnership, Systemology will leverage SS&C Blue Prism's comprehensive intelligent automation platform to offer tailored solutions that address the unique challenges faced by organisations today. By automating repetitive, rule-based tasks, businesses can free up valuable human resources for more strategic initiatives, leading to improved productivity and cost savings.

SS&C Blue Prism's platform is known for its powerful and secure automation and AI capabilities, delivering scalable solutions that drive efficiency across industries. Financial services providers use its platform to navigate regulations, improve customer interactions, and optimise operations. Public sector organisations streamline processes, reduce costs, and enhance service delivery. Beyond these, businesses in retail, healthcare, logistics, and manufacturing can benefit from automation that improves accuracy, boosts productivity, and frees teams to focus on higher-value work—helping local organisations stay competitive in a fast-moving market.

“We are excited to partner with SS&C Blue Prism to bring advanced automation solutions to our clients,” said John Mustac, Executive Director at Systemology. “This collaboration aligns with our commitment to helping organisations transform their operations, improve service management, and achieve better outcomes through automation.”

“We are thrilled to partner with Systemology to bring a new level of AI-infused automation to organisations across Australia,” said Greg Eyre, Vice President, Australia & New Zealand, SS&C Blue Prism. “By combining Systemology's proven expertise in IT service management with our advanced AI-driven automation platform, we are empowering businesses to not only streamline processes and reduce costs but also to make smarter, data-driven decisions at scale. Together, we can help organisations unlock new opportunities for growth, innovation, and competitive advantage—redefining what's possible in the era of digital transformation.

For more details on how Systemology and SS&C Blue Prism can support your organisation, visit <https://systemology.com.au/blue-prism/>.

ABOUT SYSTEMOLOGY

Systemology is an Australian-based consultancy specialising in IT service management and automation. Founded in 2012, Systemology focuses on transforming business processes through the integration of advanced technologies such as business process management, process mining, and process intelligence. With a commitment to delivering innovative solutions, Systemology helps organisations optimise operations, reduce costs, and drive growth.

To learn more, visit www.systemology.com.au and follow us on LinkedIn <https://www.linkedin.com/company/systemology>

ABOUT SS&C BLUE PRISM

SS&C Blue Prism allows organizations to deliver transformational business value via our Enterprise AI platform. We make products with one aim in mind — to improve experiences for people. By connecting people and enterprise agents, you can use the right resource, every time, for the best customer and business outcomes. We supply enterprise-wide software that not only provides full control and governance but also allows businesses to react fast to continuous change.

Exceed customer expectations, stay competitive, accelerate growth.

To learn more, visit www.blueprism.com and follow us on Twitter @blue_prism and LinkedIn.